

## Privacy Policy

Last updated: January 29, 2023

This Privacy Policy describes On the Move Physical Therapy and Rehabilitation, LLC policies and procedures on the collection, use and disclosure of your information when you use the Service.

This Privacy Policy will help you understand how we collect and use personal information from those who visit our website or make use of our online services and what we will and will not do with the information we collect. Our Policy has been designed and created to ensure those visiting On the Move Physical Therapy and Rehabilitation, LLC website of our commitment to meet privacy standards.

# Interpretation and Definitions

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## Interpretation

The words of which the initial letter is capitalized have meanings defined under the following conditions. The following definitions shall have the same meaning regardless of whether they appear in singular or in plural.

## Definitions

For the purposes of this Privacy Policy:

**Account** means a unique account created for You to access our Service or parts of our Service.

**Affiliate** means an entity that controls, is controlled by or is under common control with a party, where "control" means ownership of 50% or more of the shares, equity interest or other securities entitled to vote for election of directors or other managing authority.

**Company** (referred to as either "the Company", "We", "Us" or "Our" in this Agreement) refers to On the Move Physical Therapy and Rehabilitation, LLC.

**Cookies** are small files that are placed on Your computer, mobile device or any other device by a website, containing the details of Your browsing history on that website among its many uses.

**Country** refers to: United States

**Device** means any device that can access the Service such as a computer, a cellphone or a digital tablet.

**Personal Data** is any information that relates to an identified or identifiable individual.

**Service** refers to the Website.

**Website** refers to onthemoveptandrehab.com, accessible from onthemoveptandrehab.com

**You** means the individual accessing or using the Service, or the company, or other legal entity on behalf of which such individual is accessing or using the Service, as applicable.

Specifically, this Policy will help inform you of the following:

- What types of information is collected from you through our website;
- Why we collect personally identifiable information and basis for such collection;
- How we use the collected information and with whom it may be disclosed;
- Retention of information provided to Us;
- What choices are available to You regarding the use of your data;
- Children’s Privacy;
- Links to other websites;
- The security procedures in place to protect the misuse of your information;
- Acceptance of Terms;
- Changes to Privacy Policy; and
- How to contact us.

## Collecting and Using Your Personal Data

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### Types of Data Collected

#### Personal Data

While using Our Service, We may ask You to provide Us with certain personally identifiable information that can be used to contact or identify You. Personally identifiable information may include, but is not limited to:

First name and last name  
Phone number (home and/or mobile)  
Address, State, Province, ZIP/Postal code, City  
Email address

It is always up to You whether to disclose personally identifiable information to us. This website collects various types of information, such as:

- Voluntarily provided information which may include your name, address, email address, billing and/or credit card information, which may be used when you purchase products and/or services and to deliver the services You have requested.

This site will only collect personal information that You knowingly and willingly provide to Us by way of surveys, completed forms, and emails. It is the intent of this site to use personal

information only for the purpose for which it was requested, and any additional uses specifically provided for on this Policy

## Use of Your Personal Data

The Company may use Personal Data for the following purposes:

**To provide and maintain our Service**, including to monitor the usage of our Service.

**To manage Your Account:** to manage Your registration as a user of the Service and The Personal Data You provide.

**To contact You:** To contact You by email, telephone calls, SMS, or other equivalent forms of electronic communication, such as a mobile application's push notifications regarding updates or informative communications related to the functionalities, products or contracted services, including the security updates, when necessary or reasonable for their implementation.

**To provide You** with news, special offers and general information about services and events which we offer or to those that you have already enquired about unless You have opted not to receive such information.

**To manage Your requests:** To attend and manage Your requests to Us.

**For other purposes:** We may use Your information for other purposes, such as data analysis, identifying usage trends, determining the effectiveness of our promotional campaigns and to evaluate and improve our Service, products, services, marketing and your experience.

**Please note On the Move Physical Therapy and Rehabilitation, LLC respects your privacy and does not sell any of its customer lists and/or names to any third parties.**

On the Move Physical Therapy and Rehabilitation, LLC may collect and may make use of personal information to assist in the operation of our website and to ensure delivery of the services you need and request. At times, we may find it necessary to use personally identifiable information to keep you informed of other possible products and/or services that may be available to you from On the Move Physical Therapy and Rehabilitation, LLC.

On the Move Physical Therapy and Rehabilitation, LLC may also be in contact with you with regards to completing surveys and/or research questionnaires related to your opinion of current or potential future services that may be offered.

## Disclosure of Your Personal Data

On the Move Physical Therapy and Rehabilitation, LLC may not use or disclose the information provided by you except under the following circumstances:

- as necessary to provide services or products you have ordered/requested;

- in other ways described in this Policy or to which you have otherwise consented;
- in the combination with other information in such a way so that your identity cannot reasonably be determined;
- as required by law, or in response to a subpoena or legal obligation;
- as necessary to enforce the Terms of Service;
- as necessary to maintain, safeguard and preserve all the rights and property of On the Move Physical Therapy and Rehabilitation, LLC.

### **Non-Marketing Purposes**

On the Move Physical Therapy and Rehabilitation, LLC considerably respects your privacy. We do maintain and reserve the right to contact you if needed for non-marketing purposes (such as bug alerts, security breaches, account issues, and/or changes in our products and services). In certain circumstances, we may use our website, newspapers, or other public means to post a notice.

### **Retention of Your Personal Data**

The Company will retain Your Personal Data only for as long as is necessary for the purposes set out in this Privacy Policy. We will retain and use Your Personal Data to the extent necessary to comply with our legal obligations (for example, if we are required to retain your data to comply with applicable laws), resolve disputes, and enforce our legal agreements and policies. The length of time we retain said information will be determined based upon the following criteria: the length of time your personal information remains relevant; the length of time it is reasonable to keep records to demonstrate that we have fulfilled our duties and obligations; any limitation periods within which claims might be made; any retention periods prescribed by law or recommended by regulators, professional bodies or associations; the type of contract we have with you, the existence of your consent, and our legitimate interest in keeping such information as stated in this Policy.

### **Delete Your Personal Data, Unsubscribe or Opt-Out All**

You have the right to delete or request that We assist in deleting the Personal Data that We have collected about You.

You may also contact Us to request access to, correct, or delete any personal information that You have provided to Us. Users and visitors to our website have the option to discontinue receiving communications from us by way of email or newsletters. To discontinue or unsubscribe from our website please send an email that you wish to unsubscribe to [angela@onthemoverehab.net](mailto:angela@onthemoverehab.net). If you wish to unsubscribe or opt-out from any third-party websites, you must go to that specific website to unsubscribe or opt-out.

Please note, however, that We may need to retain certain information when we have a legal obligation or lawful basis to do so.

## **Children's Privacy**

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Our Service does not address anyone under the age of 13. We do not knowingly collect personally identifiable information from anyone under the age of 13. If You are a parent or guardian and You are aware that Your child has provided Us with Personal Data, please contact Us. If We become aware that We have inadvertently collected Personal Data from anyone under the age of 13 without verification of parental consent, We take steps to immediately remove that information from Our servers.

## Links to Other Websites

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On the Move Physical Therapy and Rehabilitation, LLC may use various third-party affiliates, social media features/links including but not limited to Facebook, Instagram, Yelp, LinkedIn and other interactive programs. These may collect your IP address and require cookies to work properly. These services are governed by the privacy policies of the third-party providers and are not within On the Move Physical Therapy and Rehabilitation, LLC's control.

Our Service may contain links to other websites that are not operated by Us. If You click on a third party link, You will be directed to that third party's site. We strongly advise You to review the Privacy Policy of every site You visit as we have no control over and assume no responsibility for the content, privacy policies or practices of any third-party sites or services.

## Security

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On the Move Physical Therapy and Rehabilitation, LLC takes precautions to protect your information. If we collect sensitive information (e.g. credit card information), that information is encrypted and transmitted to us in a secure way. To verify this, ensure that there is a lock icon in the address bar at the beginning of the address of the webpage.

While we use encryption to protect sensitive information transmitted online, we also protect your information offline. Only individuals who need your information to perform a specific job (for example, billing, insurance verification, customer service) are granted access to personally identifiable information. Our computers and servers are kept secure, and password protected to help prevent any misuse, unauthorized access, disclosure, or modification of the user's personal information under our control.

## Acceptance of Terms

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By using this website, you are hereby accepting the terms and conditions stipulated within the Privacy Policy Agreement. If you are not in agreement with our terms and conditions, then you should refrain from further use of our sites. In addition, your continued use of our

website following the posting of any updates or changes to our terms and conditions shall mean that you agree and acceptance of such changes.

## Changes to this Privacy Policy

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We may update Our Privacy Policy from time to time. We will notify You of any changes by posting the new Privacy Policy on this page.

We will let You know via email and/or a prominent notice on Our Service, prior to the change becoming effective and update the "Last updated" date at the top of this Privacy Policy.

You are advised to review this Privacy Policy periodically for any changes. Changes to this Privacy Policy are effective when they are posted on this page.

## Contact Us

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If you have any questions about this Privacy Policy, You can contact us:

By email: [angela@onthemoverehab.net](mailto:angela@onthemoverehab.net)

By phone number: 989-899-7828